

MedPlus

TO ALL EMPLOYEES UNDER OUR HEALTH PLAN

Part of your health insurance package includes MedPlus, which is your secondary insurance carrier. The secondary coverage allows you to pay a lesser deductible (than your primary insurance) while still receiving credit toward your primary insurance deductible. It is extremely important to remember the facts below when visiting your providers, as they may overlook this information and expect payment from you!



- + When visiting ANY doctor, hospital, or facility where medical treatment is rendered, point out to the billing, insurance, or front desk coordinators that you have **two insurance companies** to file claims against.
- + Information about how to file claims with your MedPlus plan can be found on your MedPlus insurance card, or on the right side of your combined insurance card under MedPlus.
- + The Customer Service number is located on your card for benefit verification, claim status and other billing and benefit related matters. You can also call 800-890-7337 for questions about your plan.
- + **REMEMBER – THE SECONDARY INSURANCE IS TO BE USED IN CONJUNCTION WITH YOUR PRIMARY COVERAGE. (PLEASE REFER TO YOUR HEALTH BOOKLET FOR ALL APPROVED AND ALLOWED SERVICES AS WELL AS DEDUCTIBLE AND COPAYS THAT MAY APPLY).**



MedPlus supplemental plans are provided by Gulf Guaranty Employee Benefit Services and underwritten by Gulf Guaranty Life Insurance Company.