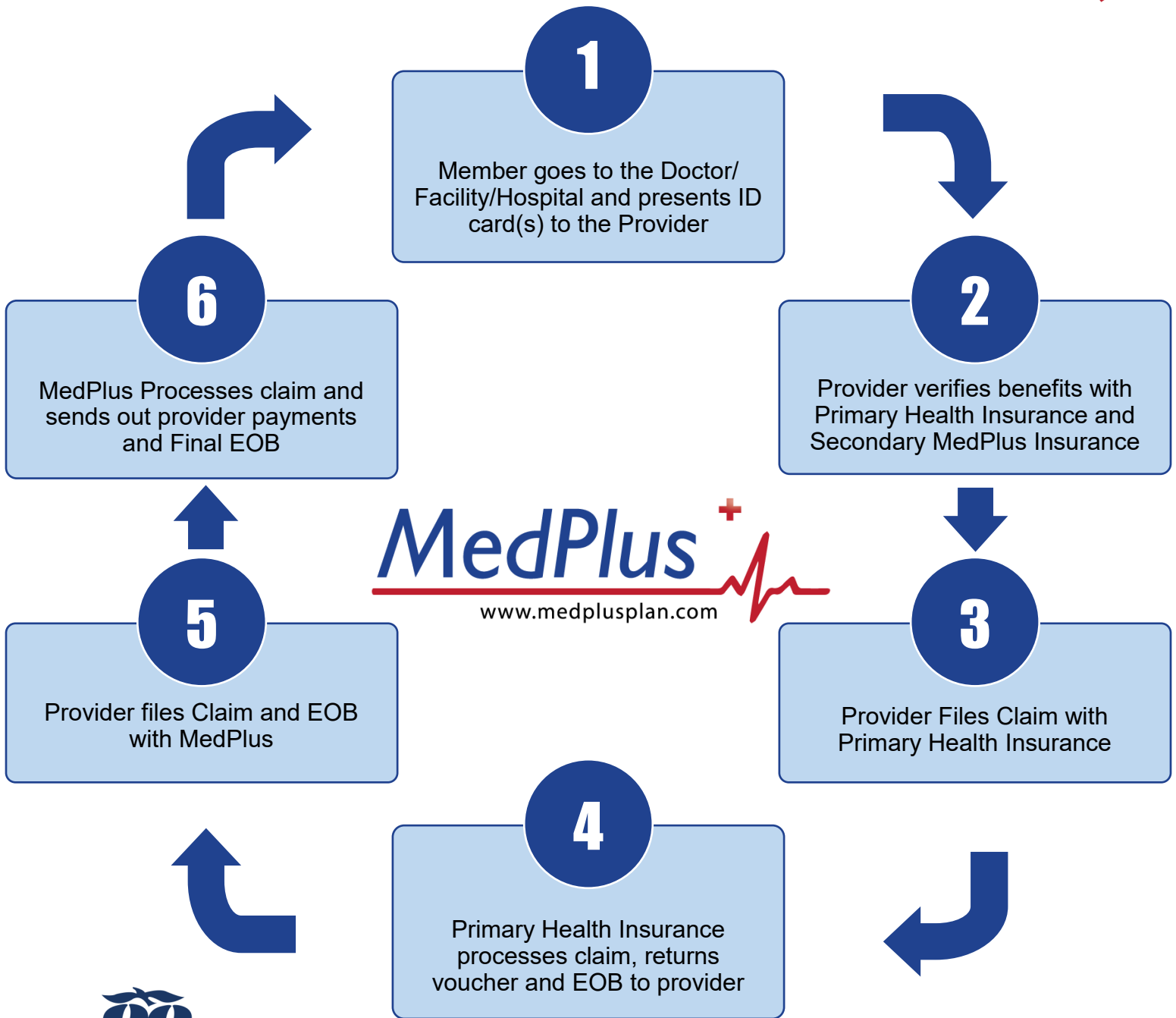


MEDPLUS CLAIMS FLOW



Gulf Guaranty
Underwritten and
Administered by Gulf Guaranty

Definition of Terms:

EOB = Explanation of Benefits

Primary Insurance = Medical Carrier

Secondary Insurance = Gulf Guaranty MedPlus

To verify member benefits, please call 800-890-7337 and ask for the Benefit Verification department.

Claims can be submitted via Mail, Fax or EDI:

Mail: Gulf Guaranty, P.O. Box 14977, Jackson, MS 39536-9505

Fax: 601-981-6805

EDI: 99943