



# Welcome to healthcare virtually anywhere



[www.MeMD.me/group/cadence](http://www.MeMD.me/group/cadence)

Member/Patient Services: (855) 636-3669

**Group Name**

Plan Code: EKUU39JT

Visit Fee: \$15

Effective: 01/01/2020

## What

**What's telehealth?** A service that helps you to reach a medical provider by phone or online when access to your regular doctor is not available.

**What's a visit fee?** A fixed amount that you owe at the time of your visit. Review your member card to see yours.

## Who

**Who can use the service?** The program is available to you, your spouse or domestic partner, and children up to the age of 26.

**Who will I see?** Medical care is provided by our US-licensed and board-certified physicians, physician assistants, and nurse practitioners.

## When

**When should I use telehealth?** When you need medical attention for a minor health concern anytime, day or night, at home or when traveling.

**When can I use MeMD?** Medical visits are available 24/7 - 365, making it easier than ever to speak with a medical provider day or night, over the weekend, and even on holidays.

## How

**How do I save more money?** MeMD provides a convenient and less expensive alternative to costly emergency room and urgent care visits.

## Where

**Where can I use telehealth?** Nationwide - from the privacy of your own home or office, online, over the phone, or by app.



## Register online to start using your MeMD benefits:

- Request a visit with a medical provider 24/7/365, review past exams, and when medically necessary, have prescriptions sent to your local pharmacy.
- Download the MeMD App on your Apple or Android device to view your plan details and get care right when you need it: [go.memd.me/app](http://go.memd.me/app)