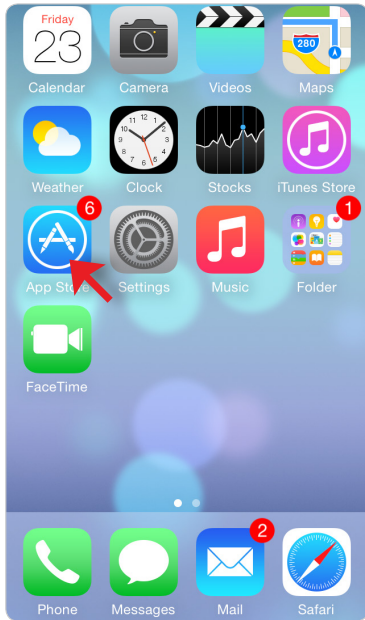


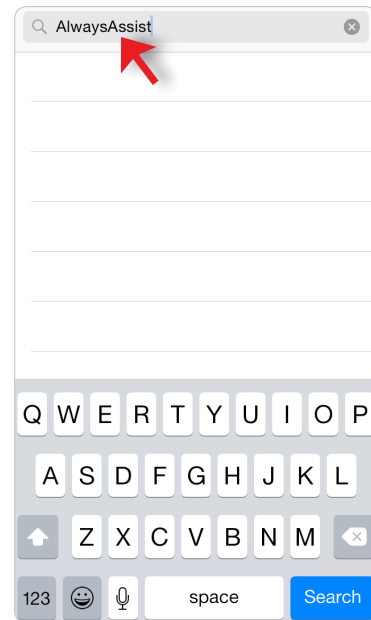
Downloading the AlwaysAssist Mobile ID Card App for Apple iPhone or iPad



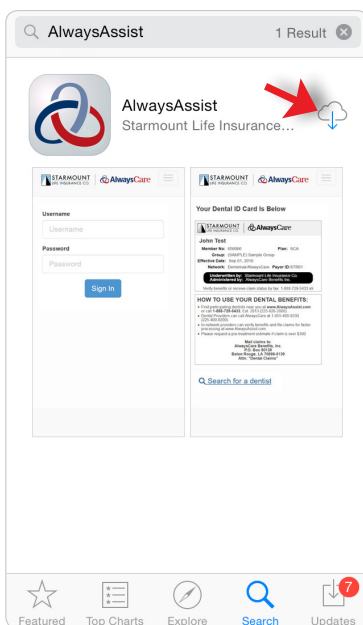
1 Locate the App Store.



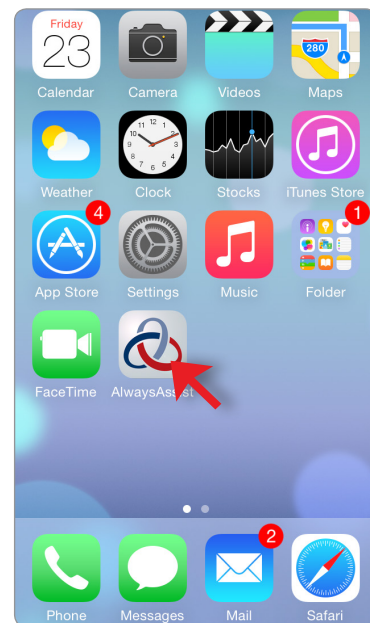
2 Search "AlwaysAssist."



3 Hit the "Get" or "Cloud" icon. A box will pop up asking for your iTunes password.



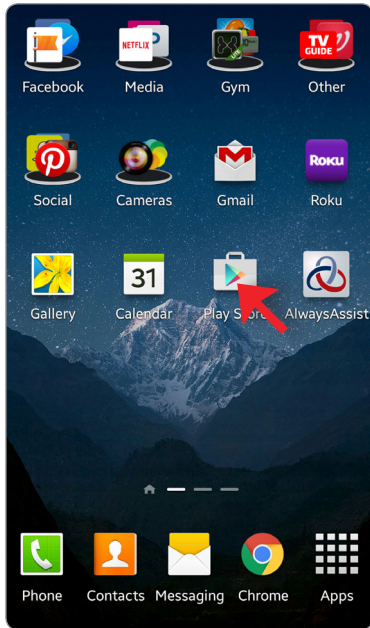
4 Locate the AlwaysAssist app icon.



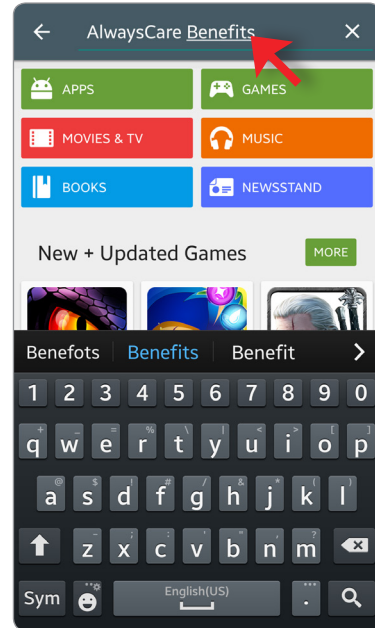
Downloading the AlwaysAssist Mobile ID Card App for Android Enabled Devices



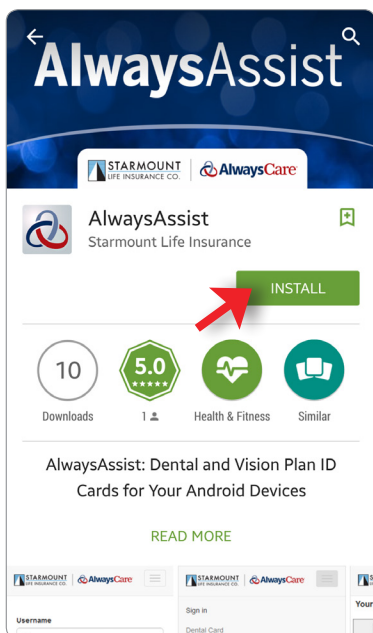
1 Locate the Play Store.



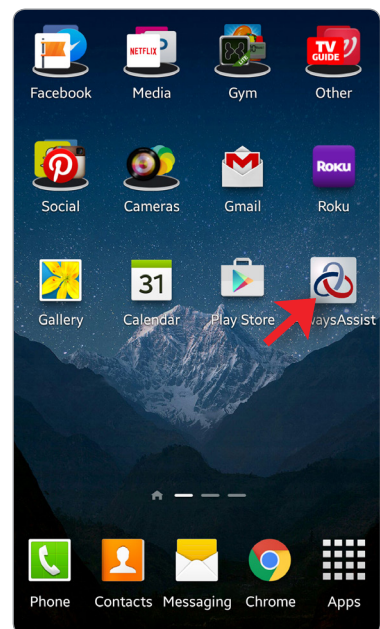
2 Search "AlwaysCare Benefits."



3 Click on the "Install" button. A box will pop up asking for your password.



4 Locate the AlwaysAssist app icon.



Once you have the app downloaded:

- 1 Use your AlwaysAssist credentials to login. If you haven't set up your AlwaysAssist web account, visit www.AlwaysAssist.com, and click the *New Member Registration* link.

STARMOUNT LIFE INSURANCE CO. AlwaysCare

Username

Password

Sign In

- 2 Once you are logged into the app, you have instant access to your insurance ID cards. You are also instantly linked to search for a network provider.

STARMOUNT LIFE INSURANCE CO. AlwaysCare

Your Vision ID Card Is Below

Jane Doe
Member No: 1234567
Group: (HJC107) H & J Capital
Effective Date: Jan 01, 2015
Network: First Look Vision
Plan: V802

Underwritten by: Starmount Life Insurance Co.
Administered by: Starmount Life Insurance Co.

HOW TO USE YOUR VISION BENEFITS:

- Find participating vision providers near you at www.AlwaysAssist.com or call 1-888-729-5433, Ext. 2013 (225-926-2888).
- Tell the provider you are an AlwaysCare Vision/Starmount Member.
- In-network providers can verify benefits and file claims for faster processing at www.AlwaysAssist.com.

Mail claims to:
AlwaysCare Benefits, Inc.
P.O. Box 14389
Baton Rouge, LA 70898-0139
Attn: "Vision Claims"

Search for a provider

- 3 Use the menu button on the top right to navigate through the screens.

STARMOUNT LIFE INSURANCE CO. AlwaysCare

Sign in

Dental Card

Vision Card

About AlwaysCare

Logout

Verify benefits or receive claim status by fax: 1-888-729-5433 x9

HOW TO USE YOUR DENTAL BENEFITS:

- Find participating dentists near you at www.AlwaysAssist.com or call 1-888-729-5433, Ext. 2013 (225-926-2888).
- Dental Providers can call AlwaysCare at 1-855-400-9330 (225-400-9200).
- In-network providers can verify benefits and file claims for faster processing at www.AlwaysAssist.com.
- Please request a pre-treatment estimate if claim is over \$300

Mail claims to:
AlwaysCare Benefits, Inc.
P.O. Box 80139
Baton Rouge, LA 70898-0139
Attn: "Dental Claims"

- 4 Find our contact information at the tip of your finger.

STARMOUNT LIFE INSURANCE CO. AlwaysCare

Starmount Life Insurance Company and AlwaysCare Benefits, Inc.
c/o The Starmount Building
8485 Goodwood Blvd
Baton Rouge, LA 70806-7878

Phone 1-888-729-5433, Ext. 2013
Fax 1-888-843-5872

Customer Service Hours
Monday - Friday 7:30 A.M. to 8:30 P.M. (CST)
Saturday 9:00 A.M. to 3:00 P.M. (CST)

Provider Locator
[Find Dental Providers](#)
[Find Vision Providers](#)

AlwaysCare Benefits and Starmount Life Insurance are