Group/Association - Proof of Loss Life Insurance Accidental Death Insurance

MAIL TO:

Connecticut General Life Insurance Company Life Insurance Company of North America Cigna Life Insurance Company of New York Great-West Healthcare Administered by Cigna



claims.pghlif2@cigna.com

NEW YORK FRAUD WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

<u>CAUTION</u>: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: *California, Colorado, District of Columbia, Florida, Kansas, Kentucky, Louisiana, Maryland, Minnesota, New Jersey, Oregon, Pennsylvania, Puerto Rico, Rhode Island, Tennessee, Texas, Virginia or Washington.*

INSTRUCTIONS FOR FILING A CLAIM

THIS FORM IS FOR LIFE INSURANCE OR ACCIDENTAL DEATH PROCEEDS ONLY. COMPLETE THE FORM ACCORDING TO THE INSTRUCTIONS, TO AVOID DELAY OR RETURN OF THE FORM. IN BOXES WHICH CONTAIN THE SYMBOL ., ADDITIONAL INFORMATION IS PROVIDED WHEN HOVERING OVER THE FIELD TO BE COMPLETED. THIS FEATURE IS ONLY AVAILABLE ON THE FILLABLE VERSION OF THIS FORM.

- To The Employer/Administrator: 1. If claiming employee death benefits, please complete Sections A and C. If claiming dependent spouse or child benefits, please complete Sections A, B, and C.

 2. If claiming voluntary or employee-paid benefits, please provide all of the enrollment history for the employee and the dependent (if claiming dependent
 - 3. Please have each beneficiary review pages 1 through 10 and complete the appropriate pages.

4. Submit completed form to your assigned Claim Office with a Death Certificate, Beneficiary Designation and Enrollment Information, if applicable.						
SECTION A: EMPLOYEE INFORMATION						
(i) Name of Employee/Member (Last Name) (First Name) (Middle Initial) Date of Birth Social Security No. Sex ☐ M ☐						
Address (Street) (City) (State) (Zip Code)						
Employee's/Member's Marital Status Single Married Widow/Widower Separated Divorced Domestic Partner Relationship Civil Union						
Policy Number(s): List all policies under which benefits are due. Occupation Was insurance issued on the basis of a statement of						
physical condition? (If yes, attach copy) Yes N						
i) Check all of the boxes that apply to the Employee/Member's employment/membership status and job classification. Hrs./Wk.						
Active Exempt Management Supervisory Union Local # Salaried Full-time Retired Non-Exempt Non-Management Non-Supervisory Non-Union Hourly Part-time						
(i) Basic Annual Earnings (i) Effective Date of Earnings (i) Employee's Division/Location (i) Policy Class #						
i Amount of Insurance: If claiming voluntary benefits, please provide enrollment information. Basic: Life Voluntary: SIB: AD&D (Please complete only if claiming AD&D benefits): Basic: Voluntary: BTA:						
i) Has voluntary coverage for the employee/dependent been in effect continuously since enrollment?						
If No, please include enrollment history and enrollment forms if not already provided.						
i Date Hired/Member of Assoc. Date of Insurance Date of Insurance I Date Last Worked Date of Death Date Premium Paid Through Date Has an assignment been taken? Yes N						
Was the above Considered an Employee/Association Member until his/her Date of Death? Yes No If No, Please Explain Was the Employee actively at work until the date of the Dependent death? Yes No If No, Please Explain Yes No If No, indicate reason below.						
i If the Employee was not actively at work immediately prior to his/her death or Dependent's death, what was the reason?						
Disability (STD) Paid Leave of Absence FMLA Temporary Layoff Resigned Minnesota Continuation (Please attach COBRA form.)						
☐ Disability (LTD) ☐ Unpaid Leave of Absence ☐ Vacation ☐ Sabbatical ☐ Discharged ☐ Other:						
Was coverage still in effect through the Date of Death? If No, Please Explain Yes No is there a Beneficiary Designation on file for this Employee/Member						
☐ Yes ☐ No						
Please provide the most recent beneficiary designation with the clai						
Did the Employee have health care coverage with Cigna?						

Beneficiary: please review and keep for your records.

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SECTION B: D	EPENDENT SI	POUSE	OR DEPEN	DENT CHILD	INFORMA	TION		
Name of Dependent (Last Name)	(First Nar			al) Date of Birth	Social Sec			Sex
Relationship to Employee/Association Member	Amount of Depend	lent Insuran	Voluntary		Dependen —	t's Occupat	ion	
Was the Dependent Totally Disabled? Yes No	AD&D Basic: If yes, Date Disability	ty Began	Voluntary Dependent's La		Date of Ma	arriage	Date of D	Death
Dependent's Employer	Dependent's Emplo	yer's Telep	hone Number	<u>=</u>	ime student	Date Las	l t Attended	l School
Name & Address of School (Street)	<u> </u>	(City)			ime student (Zip Code)	 School Teler	ohone Nun	nber
SECTION	I C: EMPLOYE	R'S/AD	MINISTRA	TOR'S CERTII	FICATION			
Name of Employer/Association					Email Add	ress		
Address (Street)	City		(State,) (Zip)	Telephone	Number		
This is to certify that the facts as indicated on this Signature	form are true to the	best of my Title	knowledge and b	pelief.	Date			
SI	ECTION D: AC	CIDEN.	TAL DEATH	LINEODMATI	ON			
i Where and How Did the Accident Happen? F			IAL DEATH	INFORMATI	ON		Date a	nd Time of
							Accide	TIC .
(i) Name of Beneficiary (Last Name)	SECTION E: (First Name)	BENEF	ICIARY INF (Middle Initia	Date of Birth	Cocial	Security No.		Sov
Name of Beneficiary (Last Name)	(FIISUNAITIE)		(Wildale IIIII)	Date of birth	Social	security No.		Sex
Mailing Address (Street)	(City)	(State)	(Zip Code)	Relationship to I	Deceased	Daytim	e Telephoi	ne No.
Email Address								
Name and Address of Legal Guardian if Beneficia	ry is A Minor <i>If guard</i>	ianship of th	ne minor's estate h	as been established, _l	please attach co	urt order.		
Did the Deceased convert or port his/her life insu	urance coverage prio	r to his/her	death? Y	es No				
If claiming voluntary life or basic and/or voluntar	ry AD&D benefits, ple	ase list all h	ospital, clinics or Complete Add		ted the decease		e past 5 ye	
Name P	none Number		Complete Add	iress		,	reatment	: Period
I certify that the foregoing informati	ion is true, corre	ect and co	omplete to th	ne best of my kr	owledge.			
Beneficiary Signature						Date		

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Cignassurance® **Program**

If your insurance benefit is \$5,000 or more, Cigna will automatically open a free, interest-bearing account in your name. This account, called the Cignassurance® Program, is a convenient and secure place to keep your proceeds while you decide how to best use them. Please review the attached Cignassurance® Program Disclosure Notice for full details about the account.* Account balances are the liability of the insurance company and are not insured by the Federal Deposit Insurance Corporation or any federal agency. The insurance company reserves the right to reduce account balances for any payment made in error. If your life insurance benefit is less than \$5,000, Cigna will send you a check for the total benefit amount.

*Please read the Cignassurance® Program Disclosure Notice before signing below.

I understand that if my benefit is \$5,000 or more, I will receive a Cignassurance® account.

I understand that I may write a draft for the total amount in my account at any time.

I understand that the account balance may be reduced for any benefit payment by the insurance company made in error.

participating in the Cignassurance® Program and that I will receive a single lump sum check for the proceeds due if my claim is approved.			
Signature*	Date		

*Please sign as you would sign on a check, as signature may be used for draft verification.

The issuance of this form is not an admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the company's legal rights.

Beneficiary: Please complete and return to the Employer or Cigna.

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Disclosure Authorization



NEW YORK FRAUD WARNING: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed \$5000 and the stated value of the claim for each such violation.

FRAUD WARNING: Any person who, knowingly and with intent to defraud any insurance company or other person: (1) files an application for insurance or statement of claim containing any materially false information; (2) conceals for the purpose of misleading, information concerning any material fact thereto, commits a fraudulent insurance act. For residents of the following states, please see the last page of this form: *California, Colorado, District of Columbia, Florida, Kansas, Kentucky, Louisiana, Maryland, Minnesota, New Jersey, Oregon, Pennsylvania, Rhode Island, Tennessee, Texas, Virginia or Washington.*

Deceased's Name: (i)	Deceased's Date of Birth:
health care, medically related facility or association, med maintenance organization or similar entity to give the In agents or authorized representatives, any medical and deceased's health condition, or health history, or regard and/or records may include, but is not limited to: prescriptions, or advice of the deceased's physical or mneeded to determine policy claim benefits with respecton cerning: mental illness, psychiatric, drug or alcohol (Acquired Immune Deficiency Syndrome), as well as contents.	practitioner, hospital, clinic, other medical facility, professional, or provider of ical examiner, pharmacy, employee assistance plan, insurance company, health surance Company named below (Company) or their employees and authorized in nonmedical information or records that they may have concerning the ling any advice, care or treatment provided to the deceased. This information cause, treatment, diagnoses, prognoses, consultations, examinations, tests, ental condition, or other information concerning the deceased which may be at to the deceased. This may also include (but is not limited to) information use and any disability, and also HIV related testing, infection, illness, and AIDS ommunicable diseases and genetic testing. I understand that I may choose medical examinations performed. This information may also be extracted for
support organization, Insured's agent, employer, group	reparer, insurance company or reinsurer, consumer reporting agency, insurance policyholder, business associate, benefit plan administrator, family members, acluding the Social Security Administration or any other organization or person

I UNDERSTAND: the information obtained will be included as part of the proof of claim and will be used by the Company to determine eligibility for claim benefits, any amounts payable and to administer any other feature described in the plan with respect to the deceased. This authorization shall remain valid and apply to all records, information and events that occur over the duration of the claim, but not to exceed 24 months. A photocopy of this form is as valid as the original and I or my authorized representative may request one. I or my representative may revoke this authorization at any time as it applies to future disclosures by writing the Company. The information obtained will not be released to anyone EXCEPT: a) reinsuring companies; b) the Medical Information Bureau, Inc., which operates Health Claim Index (HCI); c) fraud or overinsurance detection bureaus; d) anyone performing business, medical or legal functions with respect to the claim; e) for audit or statistical purposes; f) as may be required or permitted by law; g) as I may further

having knowledge of the deceased to give the Company or their employees and authorized agents, or authorized representatives, any information or records that they have concerning the deceased's occupation, activities, employee/employment records, earnings or

If the medical information contains information regarding drug or alcohol abuse, I understand that the deceased's records may be protected under federal (42 CFR Part 2) and some state laws. To the extent permitted under law, I can ask the party that disclosed information to the Company to permit me to inspect and copy the information it disclosed. I understand that I can refuse to sign this disclosure authorization; however, if I do so, Company may deny my claim for benefits pursuant to the plan. The use and further disclosure of information disclosed hereunder may not be subject to the Health Insurance Portability and Accountability Act (HIPAA).

I hereby represent that I am authorized to execute this Disclosure Authorization for the release of this information.

authorize. A valid authorization or court order for information does not waive other privacy rights.

Signature of Claimant or Claimant's Authorized Representative:	Date:
Relationship,	
if other than Claimant:	Claimant's Date of Birth:
Company Names: Life Insurance Company of North America,	Cigna Life Insurance Company of New York, Cigna Worldwide Insurance

Company Names: Life Insurance Company of North America, Cigna Life Insurance Company of New York, Cigna Worldwide Insurance Company, Great-West Life & Annuity Insurance Company, First Great-West Life & Annuity Company, New England Life Insurance Company, Alta Health & Life Insurance Company, Connecticut General Life Insurance Company.

PROHIBITION ON RE-DISCLOSURE

If the medical information contains information regarding drug or alcohol abuse, it may be protected under federal law. Federal regulations (42 CFR Part 2) prohibit any person or entity who receives such protected information from the Company from making any further disclosure of it without the specific written consent of the person to whom it pertains, or as otherwise permitted by such regulation. A general authorization for the release of medical or other information is not sufficient for this purpose. The federal rules restrict any use of such protected information to criminally investigate or prosecute any alcohol or drug abuse patient.

Beneficiary: Please complete and return to the Employer or Cigna.

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ELECTRONIC COMMUNICATIONS DISCLOSURE AND CONSENT

Please read this information carefully. Then, print and keep a copy for yourself.

As a valued Cigna customer, we send you information about your benefits through the mail. This information may include:

- Claim forms, authorizations, disclosures, affidavits, electronic funds transfer agreements, privacy notices, and letters letting you know about changes to any of these items;
- Claim status updates letting you know that we've received a claim, or that we've updated the status of a claim;
- Letters asking you, or someone else, for additional information to help with the review of a claim.

Did you know that you may also give us consent to send you this information electronically?

Cigna has an easy to use tool called **Secure Email** that allows us to communicate with you electronically. All you need is a computer, internet access, and a personal email address (called a Designated Email).

By giving us your permission, known as consent, you understand you may no longer receive information in paper form and you accept responsibility for promptly reviewing the Secure Emails you receive. This ensures you can take appropriate action so that any benefits you are eligible for are not delayed or that any rights you have are not affected.

What do I need to know before I give my consent?

Access to Paper Copies

At any time, you can still request paper copies of information. Simply email us from your valid Designated Email, call customer service or send us a letter by mail. We keep copies of the information we email for the time periods required by law. We recommend saving or printing copies of the information you get electronically to ensure you have it when you need it.

System Requirements

To use Secure Email, access messages, and keep copies of the information we send you must have a working, personal Designated Email address and a computing or communications device with:

- working Internet access,
- a Web browser that supports 128-bit encryption (such as Chrome®, Firefox®, Internet Explorer®, or Safari®),
- 16 MB of available memory (32 MB of RAM recommended) and
- a program that can view, save and print PDF files (such as Adobe® Reader® 4.0 or higher).

Our Right to Send Paper

We have the right to send you information through the mail even if you agreed to receive it electronically. For example, we may send you a letter through the mail if we have a system outage, if we suspect fraud, if for any reason your Designated Email does not accept emails from us, or if we receive notification that you have not opened your email messages in Secure Email.

Modification of Consent Terms

We reserve the right to modify (change) these terms and conditions if we choose. We will provide you with notice of a modification electronically, and the date it is to go into effect. If you do not agree to the new terms and conditions, you must notify us of your Withdrawal of Consent before the effective date. Failure to withdraw your consent, or follow the instructions in the notice, lets us know that you agree to the new terms.

Withdrawal of Consent

Your consent remains in effect until you tell us otherwise and provide a Withdrawal of Consent. You may withdraw your consent at any time if you decide you want to go back to paper information. To contact us, you may email using the same valid, personal e-mail address you used to register for Secure Email, call us at 1-800-238-2125, or send us a letter by mail. Withdrawing your consent will let us know that you want to stop receiving Secure Emails. It will not change the outcome of any information we have already sent you.

Beneficiary: Please review and keep for your records.

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Your Consent

Please read the following paragraph, make your selection, print and sign your name, enter the date, give us your email address, and provide the employee's name and date of birth.

By signing my name below, I agree that I have read the information in this letter about Cigna's Secure Email tool and I wish to receive information electronically from Cigna. I also agree that:

- 1. I have technology that meets the System Requirements highlighted above,
- 2. I have received written instruction in this letter on how to receive and manage messages using Secure Email, and
- 3. I will provide and maintain a valid Designated Email and that this email belongs to me. I agree to maintain this email until I provide Cigna with a new one (if appropriate) by calling customer service or sending a letter through the mail.
- 4. I understand that Cigna will only send me information electronically from this point forward unless I withdraw my consent.

If Cigna does not receive your signed Consent, Cigna will continue to send paper communications. If you do not wish to receive information electronically from Cigna, do not sign or return this form to Cigna.

Select One:		
I consent to receive information electron	ically for ALL claims for which I am eligible for benefits.	
I consent to receive information electron	ically ONLY for the following type of claims for which I am eligible for ber	nefits:
Life	Accidental Death	
Name:	Email Address:	
(Please print clearly)	(Please print clearly)	
Signature:	Date:	
Name of Employee:	Date of Birth:	

Beneficiary: Please complete and return to the Employer or Cigna if you wish to participate in electronic communications. Do not complete or return this form to the Employer or Cigna if you do not wish to participate in electronic communications.

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How to Use Cigna Secure Email

Here's how it works.

Cigna sends an email to a secure website where you login and retrieve it. The first time you receive a Secure Email, you need to login and register. Registration confirms your identity and is completed by following these simple instructions.

- 1. Open the Secure Email you receive and click on the enclosed link. This opens the registration page.
- 2. Enter your first, middle (optional) and last name in the space provided.
- 3. Enter a password and password reminder that you choose.
- 4. Select two security questions from the drop down menu and provide answers you can easily remember.
- 5. Click the **register** button. An email confirmation is sent to your personal email address we have on file.
- 6. Now, check your personal email inbox. Open the email titled **Secure Email Registration Confirmation** and click the link. Your account is now active!

After you have successfully registered for Secure Email, you are ready to read, reply, forward and create messages.

- <u>To Read Messages in your Inbox</u>: The Inbox page lists messages that you received within the last 60 days. You can read, reply, forward, download and delete messages in your Inbox. In addition, you may print any message and download attachments.
- <u>To Create a Message</u>: The Compose option is available so that you may reach out and contact Cigna. Please note that this feature is restricted to sending messages to Cigna employees only.

What if I forget my password?

If you forget your password, you may request a reminder from the login page (https://www.cignasecure.com). You need to know the personal email address you used when you registered for Secure Email.

Where can I get help?

The Cigna Customer Support Center provides support for the Secure Email tool. You can reach them at 800-284-8346 or at 856-346-5301.

Beneficiary: Please review and keep for your records.

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Cignassurance® Program Disclosure Notice

Cignassurance® Program Disclosure

If your insurance benefit is \$5,000 or more, Cigna will establish a free, interest-bearing draft account in your name. This account is a convenient and secure place to keep your proceeds while you decide how to best use them. A supply of personalized drafts (checks) will be mailed to you, once your claim has been approved. Personalized drafts are provided free of charge, and there are no per-draft fees, maintenance charges or penalties for withdrawal. There are charges for the following special services: drafts returned unpaid (\$10), stop payment (\$12) and copy of draft or statement (\$2).

You will receive a quarterly statement for your Cignassurance® account, which will detail your account balance, interest earned, drafts cleared, and current interest rate. You may also check your account balance online at any time at www.cignassurance.com.

Drafts are cleared through a draft account at BNY Mellon Bank (contact information on next page). Cigna's obligation to pay is satisfied by depositing the total proceeds in the retained asset account. Drafts draw upon funds held by Cigna (whereas a "check" draws upon funds held by a banking institution). You may write an unlimited number of drafts, in any amount, at any time up to your account balance. If you wish to withdraw the proceeds in full, you can write a draft for the total amount of the account at any time. You also have the right to receive an initial lump-sum payment in the form of a bank check. Please note that Cigna reserves the right to reduce account balances for any payment made in error. You also have the right to name a beneficiary to your account. If an account becomes inactive (as defined by your State's Department of Insurance), Cigna will return any remaining balance held in a RAA to your State of residence if no named beneficiary can be located.

This account is not insured by the Federal Deposit Insurance Corporation or any federal agency, but is guaranteed by the state guarantee association. Please contact the National Organization of Life and Health Insurance website (www.nolhga.com) to learn more about the coverage limitations to the account under a state guaranty association.

All funds are held by the insurance company, or one of its affiliates, which, like a bank, may earn money on the invested amounts that exceed the interest credited to the account and the cost of the additional benefits and services described below. For beneficiaries under policies issued by Connecticut General Life Insurance Company (CGLIC) and Life Insurance Company of North America (LINA), the custodian of the account funds will be CGLIC. For beneficiaries under policies issued by Cigna Life Insurance Company of New York (CLICNY), the custodian of the accounts funds will be CLICNY.

Disclosure on Interest Earned

You earn an attractive interest rate on the funds in your Cignassurance® Program Account from the day it is established until the date it is closed. The Cignassurance® Program interest rate is reviewed weekly and will be based upon the previous week's Bank Rate Monitor Index (BRM) or any successor money market index. The BRM Index is the average annual effective yield earned on the money market accounts offered by 100 large US Bank and Thrifts across the country. Any amount that remains in the account will continue to earn interest at a rate equal to the national average bank money market rate.

Please call our toll-free number 855.836.0697 for the current rate. Both your principal and any interest you earn are guaranteed by the insurance company. Any interest earned on the account may be taxable and you should consult a tax, investment, or other financial advisor regarding tax liability and investment options. Interest earned on your account is compounded daily and is credited to your account on the fifth day of each month. All funds, including earned interest, are fully guaranteed by the insurance company.

If you have additional questions or would like additional information about the Cignassurance® Program, you can **call us at 800.570.3778**

Or write us at: Cignassurance® Program

PO Box 534029

Pittsburgh, PA 15253-4029

For further information, please contact your State Department of Insurance using the information provided on the next page.

Draft Accounts are setup by BNY Mellon Bank, located at 500 Ross Street, Pittsburgh, PA 15262.

The issuance of this notice is not the admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the company's legal rights with respect to the insurance.

Beneficiary: Please review and keep for your records.

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Cignassurance® Program Disclosure Notice

2910 N. 44th Street, STE 210

Phoenix, AZ 85018

www.id.state.az.us

841 Silver Lake Blvd.

Dover, DE 19904

(800) 282-8611

(602) 364-3100

Delaware

Illinois

State Insurance Department Contact Information

Alabama

PO Box 303351 Montgomery, AL 36130 (334) 269-3550 www.aldoi.gov

Colorado

1560 Broadway, STE 850 Denver, CO 80202 (800) 930-3745 www.dora.state.co.us/insurance

Hawaii

PO Box 3614 Honolulu, HI 96811 (808) 586-2790 www.hawaii.gov/dcca/ins

Kansas

420 SW 9th Street Topeka, KS 66612 (800) 432-2484 www.ksinsurance.org

Massachusetts

1000 Washington Street, STE 810 Boston, MA 02118 (617) 521-7794 www.mass.gov/doi

Montana

840 Helena Ave. Helena, MT 59601 (406) 444-2040 www.sao.mt.gov

New Mexico

1120 Paseo De Peralta PO Box 1269 Santa Fe, NM 87501 (888) 427-5772 www.nmprc.state.nm.us/id.htm

Oklahoma

3625 NW 56th, STE 100 Oklahoma City, OK 73112 (800) 522-0071 www.ok.gov/oid

South Dakota

445 East Capitol Avenue Pierre, SD 57501 (605) 773-3563 www.dlr.sd.gov/insurance/default. aspx

Virginia

PO Box 1157 Richmond, VA 23218 (800) 552-7945 www.scc.virginia.gov/boi Alaska

PO Box 110805 Juneau, AK 99811 (800) 467-8725 www.commerce.alaska.gov/ins

Connecticut

153 Market Street Hartford, CT 06103 (800) 203-3447 www.ct.gov/cid

Idaho

700 West State Street PO Box 83720 Boise, ID 83720 (208) 334-4250 www.doi.idaho.gov

Kentucky

PO Box 517 Frankfort, KY 40602 (800) 595-6053 www.insurance.ky.gov

Michigan

PO Box 30220 Lansing, MI 48909 (877) 999-6442 www.michigan.gov/ofir

Nebraska

PO Box 82089 Lincoln, NE 68501 (877) 564-7323 www.doi.ne.gov

New York

One State Street New York, NY 10004 (800) 342-3736 www.dfs.ny.gov

Oregon

PO Box 14480 Salem, OR 97309 (888) 877-4894 www.cbs.state.or.us/ins/index.html

Tennessee

500 James Robertson Pkwy. Nashville, TN 37243 (615) 741-2176 www.tn.gov/commerce/insurance

Washington

PO Box 40256 Olympia, WA 98504 (800) 562-6900 www.insurance.wa.gov

PO Box 50540 Charleston, WV 25305 (888) 879-9842 www.wvinsurance.gov Arkansas

1200 West Third Street Little Rock, AR 72201 (800) 282-9134 www.insurance.arkansas.gov

(850) 413-3140 www.floir.com

320 W Washington Springfield, IL 62767 (866) 445-5364 www.insurance.illinois.gov

www.delawareinsurance.gov

Louisiana

1702 N. Third Street PO Box 94214 Baton Rouge, LA 70802 (800) 259-5300 www.ldi.louisiana.gov

Minnesota

85 7th Place East, STE 500 Saint Paul, MN 55101 (651) 296-4026 www.insurance.mn.gov

Nevada

1818 E. College Pkwy., STE 103 Carson City, NV 89706 (888) 872-3234 www.doi.nv.gov

North Carolina

1201 Mail Service Center Raleigh, NC 27699 (800) 546-5664 www.ncdoi.com

Pennsylvania

1326 Strawberry Square Harrisburg, PA 17120 (877) 881-6388 www.ins.state.pa.us

Texas

PO Box 149104 Austin, TX 78714 (800) 252-3439 www.tdi.texas.gov

West Virginia

200 East Gaines Street Tallahassee, FL 32399

Indiana

311 W Washington Street, STE 300 Indianapolis, IN 46204 (317) 232-2385 http://www.in.gov/idoi

Maine

34 State House Station Augusta, ME 04333 (800) 300-5000 www.maine.gov/pfr/insurance

Mississippi

PO Box 79 Jackson, MS 39205 (800) 562-2957 www.mid.state.ms.us

New Hampshire

21 South Fruit Street, STE 14 Concord, NH 03301 (800) 852-3416 www.nh.gov/insurance

North Dakota

600 E. Boulevard Ave. Bismarck, ND 58505 (800) 247-0560 www.nd.gov/ndins

Rhode Island

1511 Pontiac Avenue Cranston, RI 02920 (401) 462-9500 http://www.dbr.state.ri.us

Utah

450 N State Street, STE 3110 Salt Lake City, UT 84114 (800) 439-3805 www.insurance.utah.gov

Wisconsin

PO Box 7873 Madison, WI 53707 (800) 236-8517 www.oci.wi.gov

California

300 South Spring Street, South Tower Los Angeles, CA 90013 (800) 927-4357 www.insurance.ca.gov

Georgia

2 Martin Luther King, Jr. Dr West Tower, STE 704 Atlanta, GA 30334 (800) 656-2298 www.gainsurance.org

Iowa

330 Maple St. Des Moines, IA 50319 (877) 955-1212 www.iid.state.ia.us

Maryland

200 St. Paul Place, STE 2700 Baltimore, MD 21202 (800) 492-6116 www.mdinsurance.state.md.us

Missouri

PO Box 690 Jefferson City, MO 65102 (573) 751-4126 www.insurance.mo.gov

New Jersey

20 West State Street PO Box 325 Trenton, NJ 08625 (800) 446-7467 www.state.nj.us/dobi

Ohio

50 W. Town Street, STE 300 Columbus, OH 43215 (800) 686-1526 www.insurance.ohio.gov

South Carolina

PO Box 100105 Columbia, SC 29202 (803) 737-6160 www.doi.sc.gov

Vermont

89 Main Street Montpelier, VT 05620 (802) 828-3301 www.dfr.vermont.gov

Wyoming

106 East 6th Avenue Chevenne, WY 82002 (800) 438-5768 www.insurancestate.wy.us

The issuance of this notice is not the admission of the existence of any insurance nor does it recognize the validity of any claim and is without prejudice to the company's legal rights with respect to the insurance.

Beneficiary: Please review and keep for your records.

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IMPORTANT CLAIM NOTICE

California Residents: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado Residents: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.

District of Columbia Residents: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

Florida Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

Kansas Residents: Any person who knowingly and with intent to defraud any insurance company or other person (1) files an application for insurance or statement of claim containing any materially false information; or (2) conceals for the purpose of misleading, information concerning any material fact thereto, may be guilty of insurance fraud determined by a court of law.

Kentucky Residents: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Louisiana Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Maryland Residents: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota Residents: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Jersey Residents: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

Oregon Residents: Any person who includes any false or misleading information on an application for an insurance policy, may be guilty of fraud and may be subject to civil or criminal penalties if intentional and material to the risk assumed.

Pennsylvania Residents: Any person who, knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Puerto Rico Residents: Caution: Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation by a fine of not less than five thousand dollars (\$5,000) and not more than ten thousand dollars (\$10,000), or a fixed term of imprisonment for three (3) years, or both penalties. Should aggravating circumstances be present, the penalty thus established may be increased to a maximum of five (5) years, if extenuating circumstances are present, it may be reduced to a minimum of two (2) years.

Rhode Island Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Tennessee Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

Texas Residents: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Virginia Residents: Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits application or files a claim containing a false or deceptive statement may have violated state law.

Washington Residents: It is a crime to knowingly provide false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines, and denial of insurance benefits.

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